



HAVE YOUR SAY! DRAFT UNIVERSAL ACCESS POLICY FOR AN ACCESSIBLE TRANSPORT SYSTEM

The City of Cape Town's Urban Mobility Directorate is committed to improving accessibility in the transport system by developing the Draft Universal Access (UA) Policy for an Accessible Transport System. It is important to address accessibility, given the important role of public transport in providing people access to social and economic opportunities.

This policy aims to address accessibility challenges faced by people with disabilities, the aged, minors, female passengers, pregnant women, passengers who rely on signage and load-carrying passengers in Cape Town. It will be an important instrument to improve accessibility across the travel chain. The UA Policy focuses on improvements to the transport infrastructure and public transport facilities and services that the City has direct control over, in order to provide accessible transport that enables independent travel by UA passengers.

In terms of section 17 of the Local Government: Municipal Systems Act, Act 32 of 2000, the public and interested parties or groups are given the opportunity to submit comments, recommendations or input on the draft policy to the municipality from Thursday 14 November to Friday 13 December 2024.

Comments, recommendations or inputs can be submitted by:

- Email: UrbanMobility.CT@capetown.gov.za (quote reference 110242504)
- Online: Scan the QR code to submit your comments digitally
- Website: Visit www.capetown.gov.za/haveyoursay
- Written submissions: Forms for written submissions can be obtained from your nearest subcouncil office or City library



The Draft UA Policy (including the Executive Summary) will be available at:

- City of Cape Town website: www.capetown.gov.za/haveyoursay
- All subcouncil offices and City libraries

The City's Public Participation Unit will assist those who cannot read or write, live with disabilities or who are from disadvantaged groups and unable to submit written comments. Contact Zandile Mahlasela on 021 400 5501 or Zandile.Mahlasela@capetown.gov.za.

For more information, email UrbanMobility.CT@capetown.gov.za or contact the Project Manager on 021 400 3262.

LUNGELO MBANDAZAYO
CITY MANAGER

CTA136/2024



CITY OF CAPE TOWN
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